

Thank you for shopping at the Everbestshoes.com

We hope you love your new purchase and continue shopping with us. However if something isn't right we are happy to offer a refund from our Online Store. For Online returns simply fill up this form and send the item/s you wish to return, in a saleable condition i.e. unworn, unwashed with original tags still attached, within 30 days of purchase along with this form and your original invoice.



Please tell us if you would like an Exchange and why by filling in the applicable box below. We will contact you immediately



Upon confirmation Pack your return parcel well with appropriate packaging material, you can even use the original packaging.



Don't forget to include this form with your return parcel.



Ship the package to:
Jl. Bukit Gading Raya
Blok F/19, Kelapa Gading Barat
Kelapa Gading - Jakarta Utara
post code 14240

Order Date:

Customer Name:

Address:

Order Number:

Phone Number:

QTY	PRODUCT NAME	SKU	SIZE	COLOUR	REASON OF REFUND

Please allow 7-10 working days from the day we received your package to process your refund. Your E-Voucher refund code will be sent to you by email. Customers will be responsible for shipping and handling charge.

NEED HELP?

Kindly contact our customercare@everbestshoes.com or contact our team on Phone (+6221) 4585 7256 (MON-FRI 09.00-17.00)

Please Note: Failure to follow this process may cause delays in processing your refund. This returns policy does not affect your statutory rights. Please ensure you return the goods in their original condition within 30 days of them arriving with you. The returned goods are your responsibility until they are delivered to our returns department.